Vernon College
Assessment Activity/Report Communication Form
2017-2018

Title: Chap Express Report (Spring)   **Date of completion:**   July 2018

Highlights of data:

An exit survey (assessing the program) was administered to students at the completion of Chap Express. A second survey (assessing utilization) was sent via email at the end of the semester to determine if students had used the resources and tools.

Target population included first semester students enrolled in developmental courses, student athletes, referrals from staff or faculty, or students who expressed anxiety about beginning college.

198 students attended Chap Express in Fall 2017 and Spring 2018 with 186 exit surveys collected and 39 end of semester surveys collected.

- Reformatted the presentation to interactive learning format starting Fall 2017.
- 100% of students who completed the End of Semester Survey stated they would recommend Chap Express to another student who is new to Vernon College.
- Focused on shortening the program from Fall 2017 to Spring 2018 and saw no comments about it being too long in Spring 2018 (four previous comments).
- Included maps of the locations for Spring 2018 because of a suggestion made in the Fall 2017 End of Semester Survey.
- Spent more intentional time on individual Degree Plans in Spring 2018 addressing a suggestion made in the Fall 2017 End of Semester Survey.
- One student stated at the end of Chap Express, "I feel less stressed about going back to school after being out for so long."

Satisfaction: I am satisfied with my Chap Express experience

- 72%   Strongly Agree (28)
- 28%   Agree (11)
- 0%   Disagree (0)
- 0%   Strongly Disagree (0)

Use of data:

An annual review of the Chap Express content, presentation, and target population is conducted. The qualitative information received from students is used to identify the most relevant information as well as important information that may be missing.

- Change format of questions to better evaluate topics and add overall satisfaction question to the Exit Survey.
- Re-evaluate the topics and where time is spent on each topic.
- Include Tutoring Center along with NetTutor.
- Bring parking permit forms and address during a break for anyone who still needs one.

∗   To be shared with the Student Success Data and College Effectiveness Committees as well as Vernon College constituents.

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How associated to Student Success?

The program is designed to provide the opportunity for students requiring additional assistance to learn more about Vernon College programs and services. Chap Express is designed to guide students and equip them with the tools necessary to maximize their potential for success.

Where the report can be found: Office of Student Success Pathway Director

Submitted by: Criquett Lehman   **Date:** 7/24/18
    (Responsible Party)

Received by Office of Institutional Effectiveness: July 24, 2018
    (Date)

Posted to VC Website*: July 26, 2018
    (Date)

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